Ivy: Agent user education starter pack

Learn how to navigate and use Ivy to enhance the guest expereince.

Videos

📹 Introduction to Ivy

📹 More Ivy functions

Articles
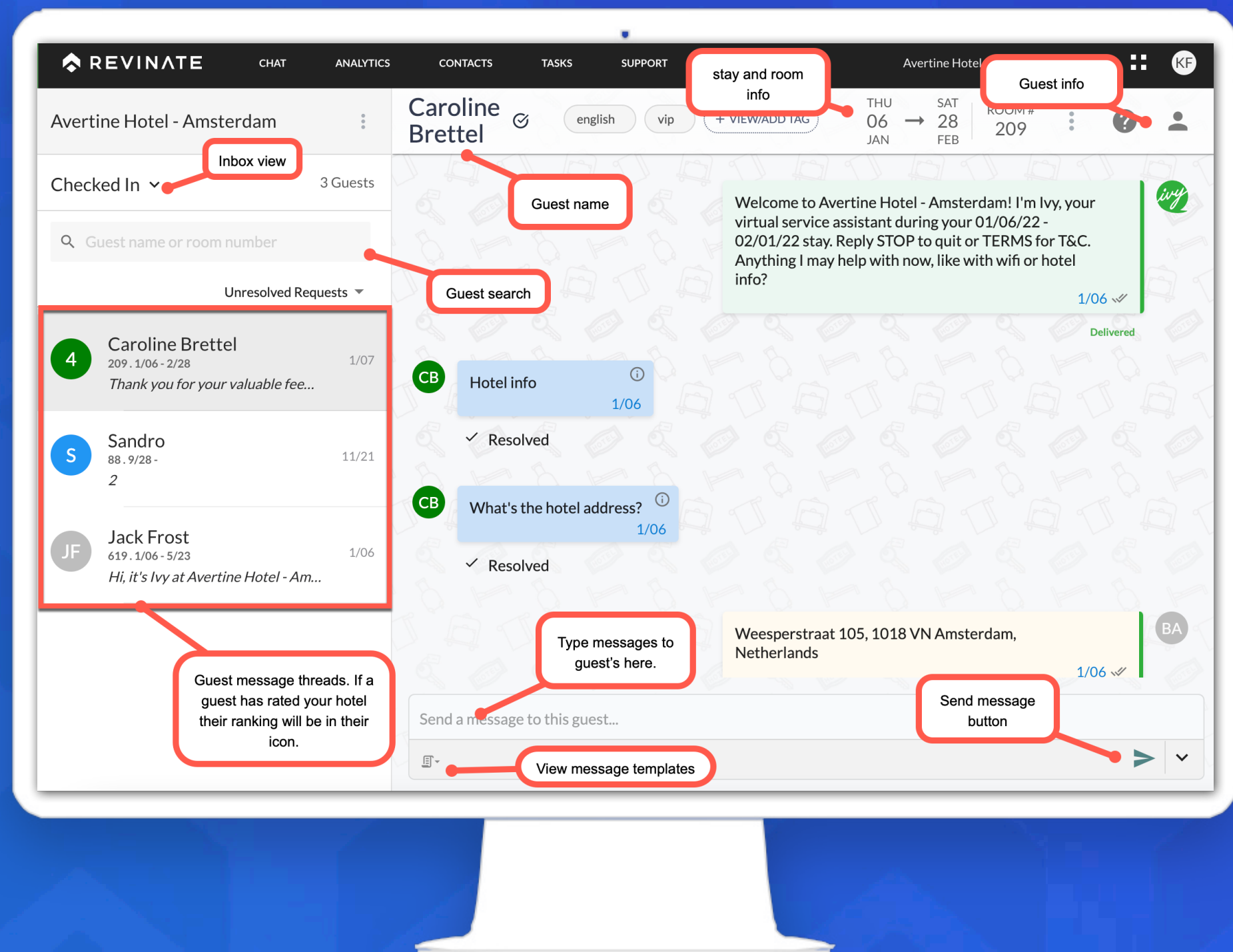
View guest information and profile
Explains how to view guest info

How to send a message to guests
Message guests within the Ivy interface

General messaging best practice
Best Practices for Ivy interations with guests

Smart responses, campaigns & templates
Explains the diffrences between these message types and how you might use them.

Learn the dashboard